



Supporting School Success

Northwest Education Services | Michigan



In under 35 days, over 30 schools were up and running with access to all their third-party data.



22

Districts Supported

22K

Students Supported

170K

Assessments Completed

Challenge

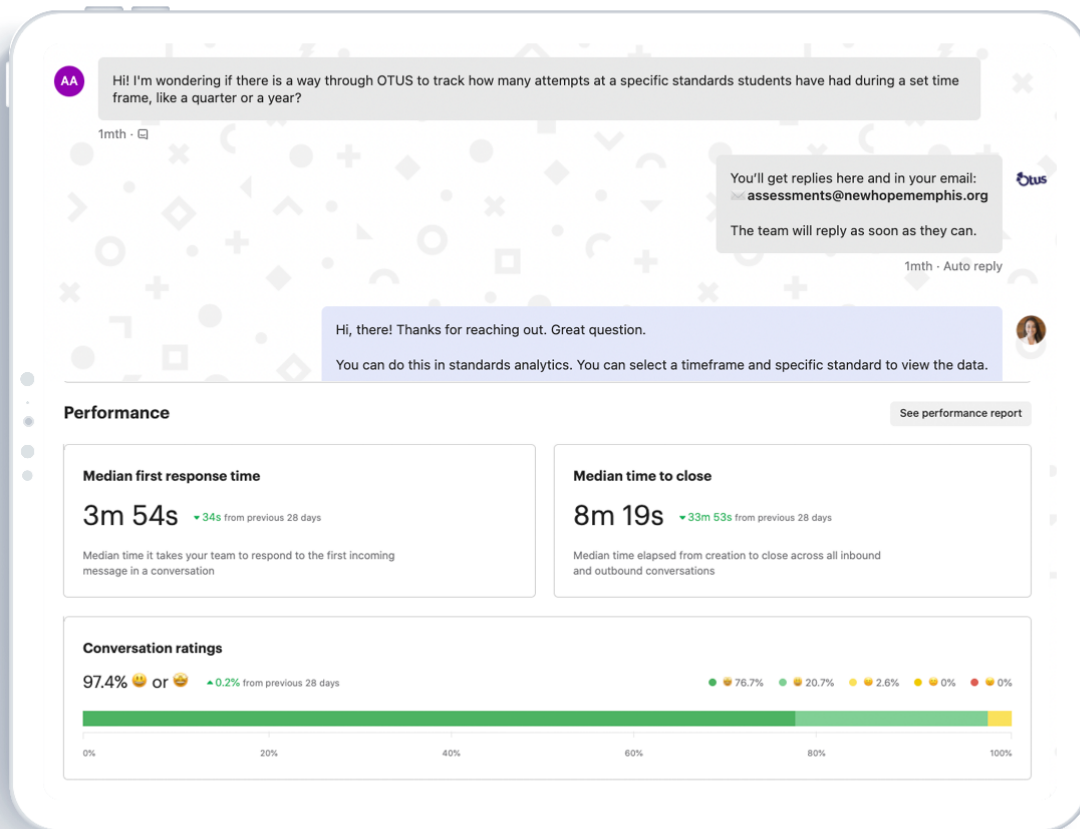
Customer service matters. Northwest Education Services comprises over 22 unique districts, so when problems arise with technology, they need to be solved quickly. However, this was not the case with their existing educational technology platform. Tired of a lack of service and responsiveness, Northwest Ed decided it was time to make a change. But how do you go about efficiently migrating years of historical data from over 26,000 students?

Actions

Northwest Ed wanted a technology partner that was responsive to their needs as a district. Otus is a company made up of many former educators and places tremendous value on support. With this in mind, they decided to move their common assessments and 3rd party data to Otus so they could view everything in one place.

Results

With millions of historical data points across 30+ schools, this switch was no small feat. Training, setup and historical data migrations on such a large scale would take some companies months, but with Otus, Northwest Ed was up and running in just 35 days. Otus continues to partner with Northwest Ed in providing professional development and workshops that continually set their teachers up for success.



Meet Otus

Industry Leading Support

Nobody likes filing support tickets, and with Otus, you don't have to. Since Otus is a company built by educators, we know how valuable your time is, and how quickly you need answers. While other companies take days or weeks to resolve problems, Otus' median chat support response time is between 3 to 5 minutes. With a conversation satisfaction rating of over 90%, Otus will not only set your learning community up for success but also be with you every step of the way.

Chat Support

The median response time for our world-class chat support is between 3 to 5 minutes.

Professional Development

Explore our library of on-demand professional development or join in for a live session!

Onboarding Coach

When you switch to Otus you will work closely with your own onboarding coach to ensure your success.

Knowledge Base

Enjoy unlimited access to our knowledge base to help with any quick questions about the platform.



Software with a growth mindset

K-12 administrators, educators, students and families deal with disconnected ed-tech tools every day. Otus minimizes the chaos by providing one seamless platform to teach, grade, analyze and plan.

Access learning management, assessment, data and progress monitoring tools in one system, with one login. With Otus, school leaders can focus on student learning, not technology.

Learn more at otus.com

